

RESIDENTIAL INSPECTIONS OF FLORIDA, INC.

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January 29, 1997

Stuart Oakner
c/o SMD Enterprises
9836 Sandalfoot Blvd.
Boca Raton, FL 33428

Dear Mr. Oakner:

As you will recall you recently requested that I try a new product, NuLine Condensate Drain Line Build-up Remover, in order to determine if it was an effective method for cleaning air conditioning condensate drain lines.

As a State of Florida Certified Mechanical Inspector #BN0001933 I was somewhat skeptical since there have been numerous products on the market which were touted as being condensate drain line cleaners. In the past I have tried most of these products in their tablet and/or liquid form and found them to be highly ineffective.

After receiving the NuLine Condensate Drain Line Build-up Remover I applied it as per the accompanying instructions on my own residential air conditioning unit. After allowing the product to remain in the condensate line for approximately 20 minutes I then poured 1/2 gallon of cold water into the condensate drain pan in the air handler. I then went to the outside where I had placed a plastic bucket under the termination of the condensate drain and to my surprise I found a copious amount of both slimy and solid sludge which evidently had been building up, unbeknownst to me, in my condensate drain line.

I can attest from personal experience you have come upon a product that really works. Rest assured that I will recommend the use of your product to all of my clients with complete confidence that they will be extremely satisfied.

Thank you for the opportunity of testing NuLine's Condensate Drain Line Build-up Remover.

Yours very truly,



Norman Sage, President
Residential Inspections of Florida, Inc.

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